



"OPERATOR OF RECORD"

CONTRACT OPERATIONS SERVICES

PUBLIC WATER SYSTEMS AND WASTEWATER TREATMENT FACILITIES

IFM provides a full range of Operations Services to assist owners of Public Water Systems (PWS) and Wastewater Treatment Facilities comply with the rules and regulations that apply to these systems.

In Ohio, owners of these facilities must provide the minimum staffing required for their classification of PWS and/or Wastewater Treatment Facility. This "Operator of Record" shall be physically present at the PWS or Wastewater Treatment Facility to provide technical operation of the facility and to fulfill the time requirements as shown in the following tables. (Rule 3745-7-04, Ohio Administrative Code, Effective 12/21/2006)



PUBLIC WATER SYSTEMS	
System Classification	Staffing Requirement
Class A without treatment	At least 30 minutes per week
Class A with treatment	2 days per week for a minimum of 1 hour per week
Class I	3 days per week for a minimum of 1.5 hours per week
Class II	5 days per week for a minimum of 20 hours per week
Class III and IV	5 days per week for a minimum of 40 hours per week

WASTEWATER TREATMENT SYSTEMS	
System Classification	Staffing Requirement
Class A	2 days per week for a minimum of 1 hour per week
Class I	3 days per week for a minimum of 1.5 hours per week
Class II	5 days per week for a minimum of 20 hours per week
Class III and IV	5 days per week for a minimum of 40 hours per week



continued...

Uniquely Qualified...

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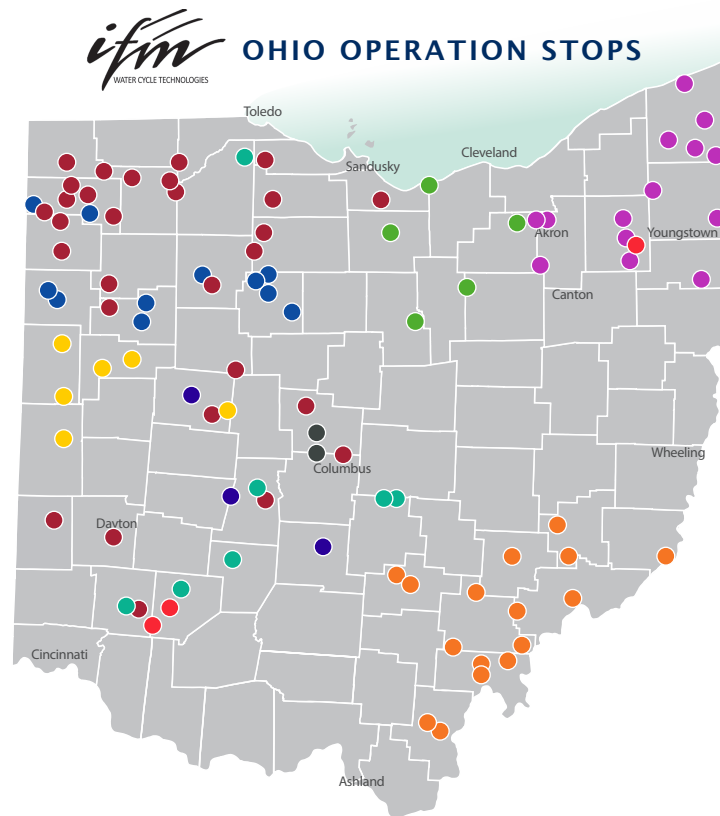
IFM's Contract Operations Services assist our clients in keeping their water and wastewater treatment systems operating to their peak capability, ultimately ensuring compliance with their respective EPA permits.

Permit compliance requires, at a minimum, a Certified Operator and an understanding of the regulatory requirements. Hiring a full-time operator is not always economically feasible or necessary. IFM can provide the Certified Operator (Operator of Record) and provide peace of mind that your systems are being operated efficiently, effectively and properly.

IFM has compiled a technical staff of 35 experienced and highly trained Class I, II, III and IV EPA Certified Wastewater and Water System Operators over 12 States and Canada. We are highly diverse in the types of treatment systems that we are able to operate and service. Our services range from simple phone consultations with our clients, to full service, daily contract operations.

Operations and technical services provided by our trained personnel include:

- Daily System Monitoring
- Overall Plant Troubleshooting
- Sample Collection
- Operations and Maintenance Manuals Preparation
- Laboratory Services
- 24 Hour Emergency Contact
- Interpretation of Analytical Results
- Plant Start-up Services
- Complete Microscopic Services
- Operator Training
- Report Generation
- Regulatory Agency Correspondence



IFM works closely with client personnel that may be pursuing a water or wastewater operator's license. These individuals obtain valuable on-the-job training from IFM's Licensed Operator through performance of the required daily activities as directed by IFM.

IFM provides a full line of water and wastewater equipment and services including:

- Pure Water Systems (Deionizers, Reverse Osmosis Systems)
- Preventive Maintenance Services
- Lift Station Repairs/ Retrofit
- Filter Re-Bedding
- Bioaugmentation Services
- NSF Registered Products for Drain Lines and Grease Traps